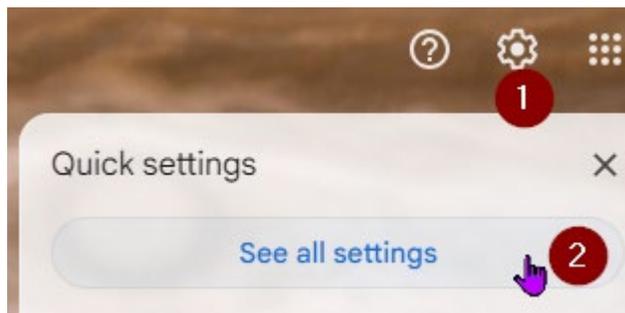


Encrypted E-mail Issues for Gmail Based Clients

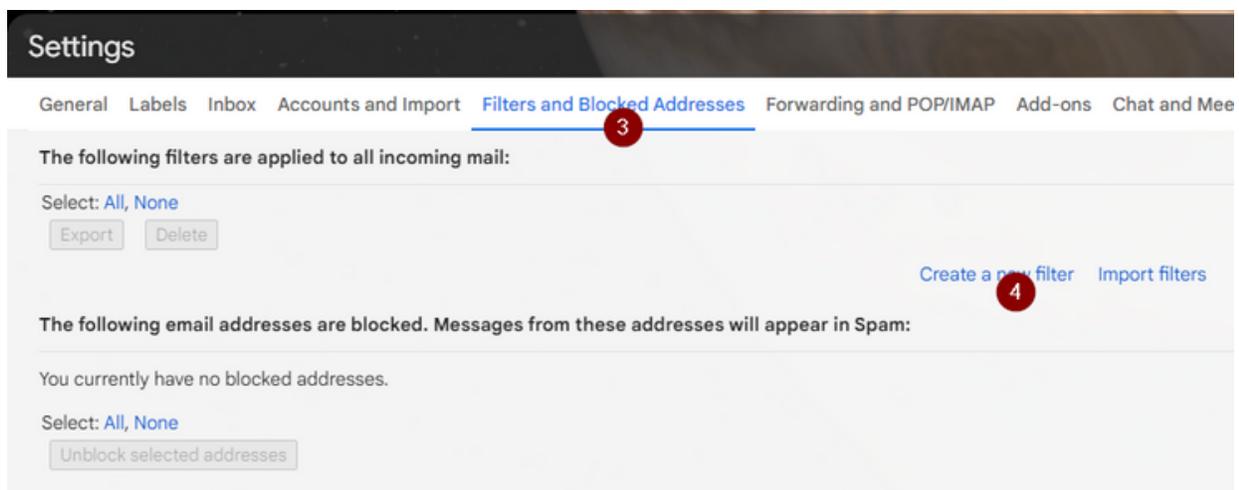
Some clients are experience issues receiving our encrypted emails. For our Gmail-based clients, we highly suggest that you add "myboyum.com" as a filtered domain to ensure our emails are being delivered to your email. Below are the steps to add our email domain as a Whitelisted email within Gmail.

Steps to Whitelist myboyum.com in Gmail:

1. In Gmail, click the gear (settings) icon, then "See all settings".



2. In the menu that comes up, select the Filters and Blocked Addresses tab", then "Create a new filter".



3. In the from section, type myboyum.com, then select the "Create filter" at the bottom.

From 5

To

Subject

Has the words

Doesn't have

Size MB

Has attachment Don't include chats

Create filter 6

4. Select the option for "Never send it to Spam" then "Create filter".

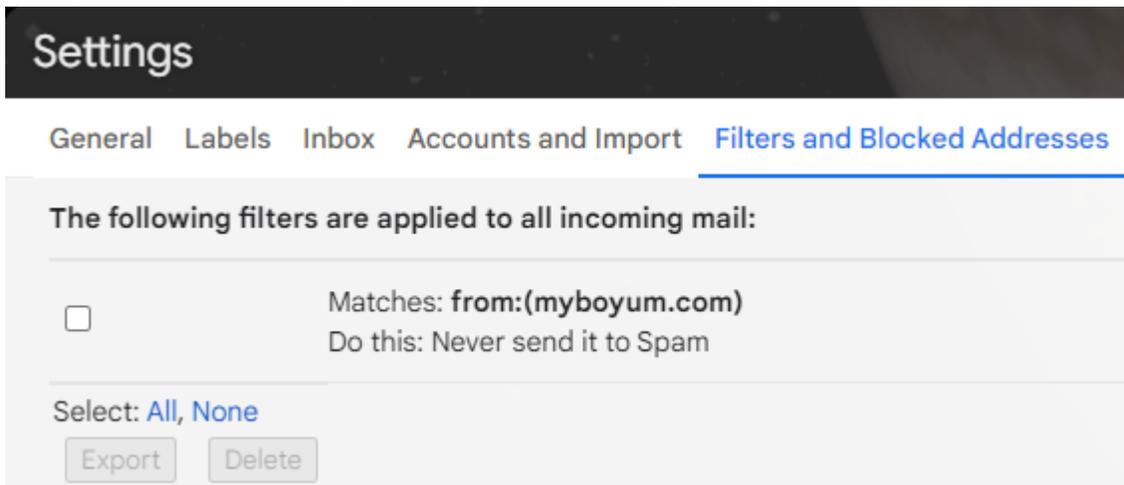
← When a message is an exact match for your search criteria:

- Skip the Inbox (Archive it)
- Mark as read
- Star it
- Apply the label:
- Forward it [Add forwarding address](#)
- Delete it
- Never send it to Spam 7
- Always mark it as important
- Never mark it as important
- Categorize as:
- Also apply filter to 25 matching conversations.

Note: filter will not be applied to old conversations in Spam or Trash

8

5. You should end with this as a filter in Gmail.



The screenshot shows the Gmail 'Settings' page, specifically the 'Filters and Blocked Addresses' section. The navigation tabs at the top are 'General', 'Labels', 'Inbox', 'Accounts and Import', and 'Filters and Blocked Addresses'. Below the tabs, a heading reads 'The following filters are applied to all incoming mail:'. A single filter is listed with a checkbox on the left. The filter details are: 'Matches: from:(myboyum.com)' and 'Do this: Never send it to Spam'. Below the filter list, there is a 'Select: All, None' option and two buttons: 'Export' and 'Delete'.